GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:3407
ANSWERED ON:16.04.2008
COMPLAINTS REGARDING NEW SYSTEM OF CGHS
Paswan Shri Ram Vilas

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government has received complaints from CGHS beneficiaries about the functioning of the new system of computerized OPD;

(b) if so, the details thereof; and

(c) the measures taken by the Government to make the new system more efficient?

Answer

THE MINISTER OF STATE FOR HEALTH & FAMILY WELFARE(SMT. PANABAKA LAKSHMI)

(a) to (c) Computerisation of CGHS is a huge task and during the course of change over from one system to another minor teething problems are expected and CGHS is no exception.Now the systems appears to be settling down which will, in the long − run, be beneficial to the beneficiaries as well as the CGHS.